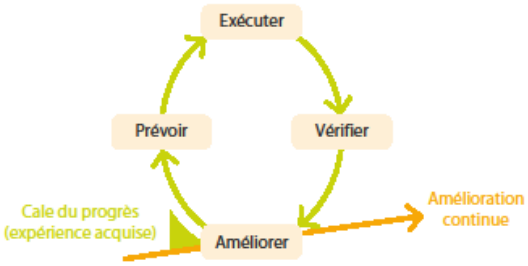

La roue de Deming